

ELECTRONIC MESSAGE

1 Customer is entitled to reject receipt of commercial electronic messages at any time without specifying any reason.

2 Rejection notification may be sent FREE OF CHARGE and easily by calling the Call Centre at 0212 422 26 16; via e-mail address at mertsom@mertsom.com.tr or by completing the form in the website at <http://www.mertsom.com.tr/tr/iletisim/>.

3 Electronic messages shall be stopped within 3 (three) days following receipt of the rejection request by Mertsom Somun Sanayi Anonim Şirketi.

Istanbul Courts and Enforcement Offices shall have jurisdiction over any dispute.